



Understanding Complexity Add-on Code G2211

Like many medical practices, Personal Primary Care and Weight Management includes a complexity billing code, **G2211**, on certain claims.

G2211 is an *add-on* code applied to office visits for both new and established patients. It is **not** used for wellness visits.

The Centers for Medicare & Medicaid Services (CMS) created billing code G2211 for use by primary care and other specialties that “treat a single, serious condition or a complex condition with consistency and continuity over a long period of time.” The ongoing relationship between a practitioner and their patient is what qualifies a visit for this code.

G2211 was established to provide additional compensation for specialties like primary care, where the focus of care centers on thought, coordination, and relationships rather than procedures. The code helps support the extra work involved in this type of care — including triage, patient communication through the portal, urgent care access, smoking cessation counseling, addiction treatment services, integrated behavioral health, and case management. These services are part of what this charge allows Personal Primary Care and Weight Management to continue providing.

Depending on your insurance plan, you may be responsible for some or all of the charge associated with billing code G2211. Because it is an add-on code, it is **not optional** and will be billed whenever you see your primary care provider for a qualifying office visit.